

Electronic Visit Verification (EVV)
Wyoming Integration Guide and Technical
Specifications



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SUMMARY OF CHANGES

- Updated Procedure Code to Care Plan Tasks (V2)
- Added New Care Plan Tasks (V2)
 - o CP2071
 - o CP2092
 - o CP2145
 - o CP2150
 - o CP2155



INTRODUCTION TO CAREBRIDGE INTEGRATION

OVERVIEW

Welcome! This Integration Guide is intended to help providers and EVV Vendors throughout the process of integrating with CareBridge to provide EVV data for the purposes of data aggregation. If at any point you have questions, our team here is here to help: evvintegration@carebridgehealth.com.

WHAT IS CAREBRIDGE?

CareBridge is a company formed to support care for people who receive Long-Term Services and Supports (LTSS). We offer LTSS solutions including an Electronic Visit Verification Platform that can be utilized via a mobile phone, GPS-enabled tablet, landline and web-based portal to record service delivery and facilitate day-to-day management of members' appointments. CareBridge also supports a wide array of EVV data aggregation solutions in which CareBridge builds an integration with a provider's EVV system, allowing provider agencies to keep their current EVV solution while still providing required data back to the health plan or state.

INTEGRATION OVERVIEW

CareBridge will engage providers that choose to integrate CareBridge's Platform with a 21st Century Cures Act compliant EVV solution. CareBridge's Platform supports data aggregation by way of accepting EVV Visit Data from Third-party vendors and subsequently generating claims to be submitted to the state.

All EVV Visit and Claims data must ultimately be reflected in the CareBridge Platform for state receipt, payment, and monitoring.

The following is a description of the steps in the data aggregation process:

- 1. Appointments / Visits data file is placed in SFTP folder by provider and/or Third-party vendor.
- 2. CareBridge imports and processes Appointments / Visits file.
- 3. CareBridge places response file in SFTP for review by provider and/or Third-party vendor.
 - o Provider takes action on response errors and resubmits visits.
 - It is the responsibility of the Third-party EVV Vendor to ensure providers can correct errors within their EVV system and are able to resubmit the corrected visits to CareBridge.
 - CareBridge provides daily reports on outstanding pre-billing errors via the supplemental *Pre-Billing Validation Report*.
- 4. CareBridge utilizes visits data to generate claims and submits to clearinghouse / states.
- 5. CareBridge provides daily updates on visit status via the supplemental *Appointment Status Report*.
- 6. Providers can continue to receive claim remittances through previously established mechanisms.

The supplemental report specifications can be found on the CareBridge EVV Data Integration web page: http://evvintegration.carebridgehealth.com, under Additional Documents for Third-Party Vendors.



Appointments / visits data should be submitted to CareBridge at least once daily for all appointments / visits that have had incremental changes since last submission.

Do not continue to re-send appointments / visits that have not changed unless instructed by CareBridge. If a visit has been sent with *ClaimAction* 'N', do not re-submit until it reaches a terminal status (Rejected, Paid, Denied), or an error was included for that visit in the CareBridge Response File.

SFTP CONFIGURATION REQUIREMENTS

- CareBridge test environment: sftp.dev.carebridgehealth.com
- CareBridge production environment: sftp.prd.carebridgehealth.com
- Port: 22
- Login Credential: Vendor's public SSH key
- When transferring files via SFTP, select BINARY mode

SFTP FOLDER STRUCTURE

/input – Used to send files to CareBridge for import into the CareBridge system /output – Used to retrieve Response Files from CareBridge

SFTP RETENTION POLICY

- Once files have been downloaded from /output, they should be deleted. If they are not deleted, they will be retained for 30 days.
- Files will be deleted from /input upon loading and processing by CareBridge.

FILE FORMAT SPECIFICATIONS

- File type: CSV (pipe-delimited).
- Values can be enclosed with double quotes (and should be when a pipe could exist in the data).
- Headers should be included.
- One row per appointment / visit.
- All DateTime fields should be in UTC.
- Visit data will be rejected if there is already an existing *ApptID* that has been claimed but has not yet reached a terminal status (Rejected, Paid, Denied).

NAMING CONVENTION

Visit Files from Third Party EVV Vendors

The general naming convention is as follows:

VISITS_WY_ProviderTaxID_YYYYMMDDHHMMSS.CSV

For Test Files, "TEST" will prepend the file name as follows:



TEST_VISITS_WY_ProviderTaxID_YYYYMMDDHHMMSS.CSV

Note: The state initials are required for files to be processed.

CareBridge Response File

VISITS_WY_ProviderTaxID_ERROR_YYYYMMDDHHMMSS.txt

For Test Files, "TEST" will prepend the file name as follows:

TEST VISITS WY ProviderTaxID ERROR YYYYMMDDHHMMSS.txt

TESTING INSTRUCTIONS

Testing Overview

Vendors are required to complete testing scenarios in order to begin sending production data to CareBridge.

The goal of the testing process is to ensure that data is able to be successfully transmitted from Third-party vendors to CareBridge. CareBridge has created several test cases designed to ensure specific scenarios are understood and passed by vendors prior to production go-live.

The test cases are outlined in a separate document: **Wyoming - Third-Party EVV Vendor Integration Testing Process Guide**, available on the CareBridge EVV Data Integration web page:

<u>http://evvintegration.carebridgehealth.com</u>, under *Additional Documents for Third-Party Vendors > Wyoming - Third-Party EVV Vendor Integration Testing Process Guide*.

Additionally, there are 3 different testing milestones summarized below:

- Connection Testing Vendors credentials are working properly and they are able to successful connect to the SFTP site.
- File Validation Testing Vendors are able to successfully send files in accordance with our file specifications.
- Data Validation Testing

 Vendors are able to send records in accordance with our data specifications.
 A full list of CareBridge Pre-Billing Validations can be found under Technical Specifications for Third-Party Vendors > Pre-Billing Validation Errors

Initial Production Data Go-Live

Once a vendor has successfully completed the required test cases and is approved to send data to production, they can begin sending production appointment/visit data to the production environment.

CareBridge highly recommends that EVV Vendors follow the process outlined below:

- (1) Send a file in the production environment with actual visit/appointment data.
 - a. Only sending 1-5 rows of data initially.
 - b. Sending visit data with the ClaimAction field as null.
 - c. At least one row of data be visit data rather than appointment data.
- (2) Download the response file in the /output folder and review the pre-billing errors.



- (3) Update data to remedy those errors; email evvintegration@carebridgehealth.com with questions about specific errors.
- (4) Repeat steps 1-3 until you receive a response file with headers only. This means that there were no row level errors and the data was processed successfully.
- (5) Repeat steps 1-4 for each unique provider agency TIN for whom you provide EVV services.

Claim Submitted via CareBridge

Once a vendor is able to successfully send a file of appointment/visit data without errors on behalf of a provider, they can coordinate with the provider to submit their first claim.

• Re-send the visit data previously sent in Initial Production Data Go-Live with the *ClaimAction* field as 'N'. This will generate a claim for those visits.

Note: If visits sent in *Data Validation Testing – Production* included the *ClaimAction* field as 'N' rather than null, *Data Validation in Production* and *Claim Submitted* via CareBridge would be completed simultaneously.

Integration "Go-Live"

Once a vendor is able to successfully submit a claim via CareBridge, they can begin implementation of *Integration Go-Live* — submitting all claims via CareBridge.

This will require coordination between the vendor, the agency(ies) they support and CareBridge.

The process is as follows:

- (1) Direct providers using your system to the CareBridge Integration Document for Providers site. It contains instructions for their expectations and next steps.
- (2) Identify a go-live date with each agency to begin sending all data and communicate that date to CareBridge.
- (3) Develop a process with your agency for resolving response file errors on an ongoing basis.
 - It is up to vendors and their agencies whether response files will be passed to their agencies directly or incorporated into the Third-party EVV system's UI.
 - It is required that vendors leverage both the:
 - 1. The *Pre-Billing Validation Report* in addition to response files to ensure providers have the most up-to-date information regarding outstanding visit errors.
 - The Appointment Status Report to ensure providers have accurate information regarding visit or claim status over time.

The supplemental report specifications can be found on the CareBridge EVV Data Integration web page: http://evvintegration.carebridgehealth.com, under Additional Documents for Third-Party Vendors.

• Integrating agencies will not be able to make updates to their data in the CareBridge EVV portal. Updated data should be sent via integration process.

DATA FIELD SPECIFICATIONS

CareBridge Response File Format

Field	Value	Description
ERROR_CODE	See sections below	The error code indicating the type of issue
ERROR_DESCRIPTION	See sections below	The description of the error code, this is dynamic based on the error
IS_FILE_ERROR True or False		Indicates if the error is a file level error or row / field level error
ERROR_SEVERITY	ERROR or WARNING	Indicates the severity of the error
FILE_NAME	Name of the inbound file	Name of the file that was received by CareBridge

In addition to these 5 fields, the CareBridge response file will also contain each field included in the inbound data file for Third-party EVV Vendor reference.

File Level Validation

Error Number	Description
F1001	Unknown file
F1002	Incorrect delimiter
F1003	Data cannot be parsed, it may be incomplete or invalid
F1004	File is a duplicate

Appointments / Visits Data File Format

F	ield	Field Name Description		Data Type	Required for		Example	Max
1	lo				Scheduled Appointment	Completed Visit		Length
	1 \/c	VendorName	Name of EVV vendor	Alphanumeric	Υ	٧	EVV Vendor	
	_	Vendonvanie	sending data			'		
		transaction and should	Unique identifier for the	y Alphanumeric				
			transaction and should be					
	2		unique in every file. It is only		meric Y	Y	71256731	
			used for tracking and					
			troubleshooting purposes					

Field	Field Name	Description	Data Type	Required for		Example	Max
No				Scheduled Appointment	Completed Visit		Length
3	TransactionDateTime	Time stamp associated with the visit data being sent to CareBridge	Datetime	Y	Υ	YYYY-MM-DDTHH:MM:SSZ "2020-01-01T14:00:00Z"	
4	ProviderName	Name of provider	Alphanumeric	Υ	Υ	Home Health, LLC	255
5	ProviderID	Unique identifier for the provider (in Third-party EVV system)	Alphanumeric	Y	Y	43134	35
6	ProviderNPI	NPI of provider	Numeric	Y (required unless the provider is atypical)	Y (required unless the provider is atypical)	1609927680	10
7	ProviderEIN	Tax ID or EIN of provider	Alphanumeric	Υ	Υ	208076837	10
8	ProviderMedicaidID	MedicaidID number for provider	Alphanumeric	Υ	Υ	982123567	
9	ApptID	Unique identifier for the visit, used to identify an appointment and should be consistent for every appointment update	Alphanumeric	Y	Y	1231248391	100
10	CaregiverFName	First name of caregiver who completed the visit	Alphanumeric	Y	Y	John	
11	CaregiverLName	Last name of caregiver who completed the visit	Alphanumeric	Υ	Υ	Smith	
12	CaregiverID	UniqueID assigned to caregiver by Provider Agency (Employee ID)	Alphanumeric	Y	Υ	982123	
13	MemberFName	First name of member	Alphanumeric	Υ	Υ	Jane	
14	MemberLName	Last name of member	Alphanumeric	Υ	Υ	Johnson	
15	MemberMedicaidID	Medicaid ID for member	Alphanumeric	Υ	Υ	362714245	
16	MemberID	Member ID in Vendor System	Alphanumeric	N	N	362714245	
17	MemberDateOfBirth	Date of birth of member	Alphanumeric	N	N	YYYY-MM-DD	
18	ApptStartDateTime	Date / Time that the appointment was scheduled to begin	DateTime	Y	Y	YYYY-MM-DDTHH:MM:SSZ "2020-01-01T14:00:00Z"	

Field	Field Name	Description	Data Type	Required for		Example	Max
No				Scheduled Appointment			Length
19	ApptEndDateTime	Date / Time that the appointment was scheduled to end	DateTime	Y	Υ	YYYY-MM-DDTHH:MM:SSZ "2020-01-01T14:00:00Z"	,
20	ApptCancelled	(C) if appointment was cancelled	Alphanumeric	N	N	С	
22	CheckInDateTime	Date / Time that the visit was checked into in UTC	Datetime	N	Υ	YYYY-MM-DDTHH:MM:SSZ "2020-01-01T14:00:00Z"	-
23	CheckInMethod	EVV (E), Manual (M), IVR (I)	Alphanumeric	N	Υ	E	
24	CheckInStreetAddress	Street address where check in occurred	Alphanumeric	N	Y	123 Main St	
25	CheckInStreetAddress2	Additional street address info where check in occurred	Alphanumeric	N	Υ	Suite B	
26	CheckInCity	City where check in occurred	Alphanumeric	N	Υ	Jackson	
27	CheckInState	State where check in occurred	Alphanumeric	N	Y	WY	
28	CheckInZip	Zip code where check in occurred	Alphanumeric	N	Y	83002	
29	CheckInLat	Latitude of coordinates where check in occurred	Alphanumeric	N	Y, if CheckInMethod = E	##.#####	
30	CheckInLong	Longitude of coordinates where check in occurred	Alphanumeric	N	Y, if CheckInMethod = E	###.#####	
31	CheckOutDateTime	Date / Time that the visit was checked out in UTC	Datetime	N	Υ	YYYY-MM-DDTHH:MM:SSZ "2020-01-01T14:00:00Z"	
32	CheckOutMethod	EVV (E), Manual (M), IVR (I)	Alphanumeric	N	Υ	E	
33	CheckOutStreetAddress	Address where check out occurred	Alphanumeric	N	Υ	123 Main St	
34	CheckOutStreetAddress2	Additional address info where check out occurred	Alphanumeric	N	Υ	Suite B	
35	CheckOutCity	City where check out occurred	Alphanumeric	N	Υ	Jackson	
36	CheckOutState	State where check out occurred	Alphanumeric	N	Y	WY	

Field	Field Name	Description	Data Type	Requi	red for	Example	Max
No				Scheduled Appointment			Length
37	CheckOutZip	Zip code where check out occurred	Alphanumeric	N	Υ	83002	
38	CheckOutLat	Latitude of coordinates where check out occurred	Alphanumeric	N	Y, if CheckOutMethod = E	##.#####	
39	CheckOutLong	Longitude of coordinates where check out occurred	Alphanumeric	N	Y, if CheckOutMethod = E	###.#####	
40	AuthRefNumber	Authorization Number as indicated by health plan	Alphanumeric	Υ	Υ	1080421390	
42	ServiceCode	Service code for services rendered during visit (HCPCS Procedure Code)	Alphanumeric	Y	Y	S5135 See Rate & Unit Definitions table	
43	Modifier 1	Modifier code for services rendered during visit	Alphanumeric	N	N	TT	
44	Modifier 2	Second modifier code for services rendered during visit	Alphanumeric	N	N	HQ	
45	Modifier 3	Third modifier code for services rendered during visit	Alphanumeric	N	N	НА	
46	Modifier 4	visit	Alphanumeric	N	N	U2	
47	TimeZone	Time zone that the visit took place in	Alphanumeric	Υ	Υ	US/Mountain	
48	CheckInIVRPhoneNumber	Phone Number used to check in	Alphanumeric	N	Y, if CheckInMethod = I	14156665555	
49	CheckOutIVRPhoneNumber	Phone Number used to check out	Alphanumeric	N	Y, if CheckOutMethod = I	14156665555	
50	ApptNote	Free text note related to the visit	Alphanumeric	N	N	Scheduling related note	
51	DiagnosisCode	ICD-10 Diagnosis code attributed to the visit	Alphanumeric	N	N	150.9	
52	ApptAttestation	Member attestation associated with the visit	Alphanumeric	N	Υ	See Member Attestation Codes table	

Field	Field Name	Description	Data Type	Requi	red for	Example	Max
No				Scheduled Appointment Completed Visit			Length
53	III/Ianiiaikoacon	Reason for manual entry associated with the visit	Alphanumeric	N	Y, if CheckInMethod or CheckOutMethod= M	See Manual Reasons Codes table	
54	EarlyReason	Reason the visit was late	Alphanumeric	N	Y, if check in occurred greater than 30 minutes prior to scheduled start time	See Manual Reasons Codes table	
55	Farly∆ction	Action taken due to visit being late	Alphanumeric	N	Y, if check in occurred between 30 minutes three hours prior the scheduled start time	See Manual Reasons Codes table	
56	LateReason	Reason the visit was late	Alphanumeric	N	Y, if check in occurred between 30 minutes three hours after the scheduled start time	See Late Reasons Codes table	
57	Il ate∆ction	Action taken due to visit being late	Alphanumeric	N	Y, if check in occurred between 30 minutes three hours after the scheduled start time	See Late Actions Codes table	
58	MissedReason	Reason the visit was missed	Alphanumeric	N	Y, if check in occurred greater than three hours after the scheduled start time	See Missed Reasons Codes table	5
59	IMISSEGACTION	Action taken due to the visit being missed	Alphanumeric	N	Y, if check in occurred greater than three hours after the scheduled start time	See Missed Actions Codes table	
60	CarePlanTacksCompleted	Tilda delimited list of tasks completed during the visit	Alphanumeric	N	N	CP2000~CP2015~CP2030 See Care Plan Tasks Codes	1
61	CarePlanTasksNotCompleted	Tilda delimited list of tasks not completed during the visit	Alphanumeric	N	N	CP2005~CP2020~CP2025 See Care Plan Tasks Codes	
62	CaregiverSurveyQuestions	Tilda delimited list of survey questions presented to the caregiver	Alphanumeric	N	N	SQ1000~SQ1005 See Survey Questions Codes	

Field	Field Name	Description	Data Type	Required for		Example	Max
No				Scheduled Appointment	Completed Visit		Length
63	Tilda delimited list of survey responses to questions presented to the caregiver in the same order as the questions listed for CaregiverSurveyQuestions		Alphanumeric	N	N	Yes~No	
64	Rate Billed unit rate associated with the visit		Decimal	N	Y, if billed	Ex 1. 5.50 Ex 2. 289.00 See Rate & Unit Definitions table	,
65	ClaimAction	New Claim (N), Void (V)	Alphanumeric	N	Υ	N	
101	Claim Invoice Number 1	Claim level invoice number in Third-party system					
102	. , ,		Th	ese fields can be used fo	or reconciliation of the da	ata sent to CareBridge.	
103	Line Item Invoice Number 1	Unique identifier of the invoice line item in the Third-party system	que identifier of the lif you would like to use these fields, please contact the CareBridge Integration team at evvintegration@carebridgehealth.com				at
104	Line Item Invoice Number 2	Unique identifier of the invoice line item in the Third-party system	To enable these fields, additional testing is required.				



Rate & Unit Definitions

WaiverType	ServiceCode	Modifier1	Unit Type	Unit Quantity
CCW	S5125		Minutes	15
CCW	T1004		Minutes	15
CCW	T1002		Minutes	15
CCW	T1003		Minutes	15
CCW	S5150		Minutes	15
DDS/DDC	T1019		Minutes	15
DDS/DDC	T2027		Minutes	15
DDS/DDC	T2027	НА	Minutes	15
DDS/DDC	S5135		Minutes	15
DDS/DDC	S5135	Т	Minutes	15
DDS/DDC	T1005		Minutes	15
DDS/DDC	T1005	HQ	Minutes	15
DDS/DDC	S5151		Minutes	15
DDS/DDC	S5151	HQ	Visit	1
DDS/DDC	T1002		Visit	1

Member Attestation Codes

Code	Description
MA1000	Complete
MA1005	Member Refused
MA1010	Member Unable
MA1015	No Signature (Other)

Manual Reasons Codes

Code	Description
MR1000	Caregiver error
MR1005	No access to application or IVR
MR1010	Technical error
MR1015	Duplicates/overlapping
MR1020	Forgot to clock in/out
MR1025	Missing/waiting for authorization

Early Reasons Codes

Code	Description
ER1000	Caregiver error
ER1005	Technical issue
ER1010	Member rescheduled



Early Visit Actions Taken Codes

Code	Description
EA1000	Rescheduled
EA1005	Back-up plan initiated
EA1010	Contacted service coordinator
EA1015	Contacted member services
EA1020	Caregiver checked in early

Late Reasons Codes

Code	Description	
LR1000	Caregiver forgot to check in	
LR1005	Technical issue	
LR1010	Member would not allow staff to use device	
LR1015	Member rescheduled	

Late Visit Actions Taken Codes

Code	Description	
LA1000	Rescheduled	
LA1005	Back-Up Plan Initiated	
LA1010	Contacted Service Coordinator	
LA1015 Contacted member services		
LA1020	Caregiver checked in late	

Missed Reasons Codes

Code	Description	
MVR1000	Caregiver did not show up	
MVR1005	Caregiver forgot to check in / out	
MVR1010	010 Technical issue	
MVR1015	Unplanned hospitalization	
MVR1020	Authorization not in place at time of visit	
MVR1025	Member or Family refused service	
MVR1030	Provider agency unable to staff	
MVR1035	Member rescheduled	

Missed Visit Actions Taken Codes

Code	Description	
MVA1000	Rescheduled	
MVA1005	Back-up plan initiated	
MVA1010	Contacted service coordinator	
MVA1015	Contacted member services	
MVA1020	Service provided as scheduled	



MCOID Codes

Code	Description	
WY_DOH	Wyoming Department of Health	

Care Plan Tasks

Note: Care Plan Tasks are restricted by Procedure Code as indicated in the Procedure Code to Care Plan Tasks section. Care Plan Tasks that are not included in the mapping for a given procedure code are not valid for that procedure code.

rasks that are not included in the mapping for a given procedure code are not valid for that		
Code	Description	
CP2000	Bathing	
CP2005	Bathing, grooming, personal hygiene	
CP2010	Communication	
CP2011	Community integration	
CP2015	Dressing	
CP2020	Eating	
CP2025	Assist w/ Essential housekeeping	
CP2030	Essential transportation	
CP2035	Financial and scheduling assistance	
CP2040	Functional Mobility	
CP2045	Grooming: Nail Care	
CP2050	Grooming: Oral Care	
CP2055	Grooming: Shaving/Applying Makeup	
CP2060	Grooming: Skin Care	
CP2065	Light housekeeping	
CP2070	Meal Preparation	
CP2071	Assist w/ Meal Preparation	
CP2075	Meal preparation and feeding	
CP2080	Medication assistance	
CP2085	Minor wound care	
CP2090	Shopping	
CP2091	Skill development	
CP2092	Assist w/ Shopping	
CP2095	Skilled Care: Bathing	
CP2100	Skilled Care: Eating	
CP2105	Skilled Care: Mobility	
CP2110	Skilled Care: Toileting	
CP2115	Skilled Nail Care	
CP2120	Skilled Nursing Care	
CP2125	Skilled Oral Care	
CP2130	Skilled Skin Care	
CP2131	Socialization	
CP2135	Toileting	
CP2140	Transferring, ambulation, mobility	
CP2145	Light Housework	
CP2150	Laundry	
CP2155	Physical health maintenance	



Procedure Code to Care Plan Tasks

Procedure code	Care Plan Task Code
	CP2100
	CP2095
	CP2125
	CP2115
T1002	CP2130
T1002	CP2110
	CP2105
	CP2080
	CP2085
	CP2120
	CP2100
	CP2095
	CP2125
	CP2115
T1003	CP2130
11003	CP2110
	CP2105
	CP2080
	CP2085
	CP2120
	CP2020
	CP2000
	CP2015
	CP2050
	CP2045
T1004	CP2060
12007	CP2055
	CP2135
	CP2040
	CP2065
	CP2090
	CP2070

	I
Description	Care Plan
Procedure code	Task Code
	CP2015
	CP2005
	CP2075
	CP2135
T1019	CP2140
	CP2035
	CP2080
	CP2145
	CP2150
	CP2015
	CP2005
	CP2075
	CP2135
	CP2010
T2027	CP2030
	CP2080
	CP2091
	CP2131
	CP2011
	CP2155
	CP2005
	CP2025
	CP2035
	CP2010
CE12E	CP2030
S5135	CP2080
	CP2092
	CP2071
	CP2131
	CP2011
	CP2015
	CP2005
	CP2075
- 465-	CP2135
T1005	CP2140
	CP2085
	CP2030
	CP2080
	J. 2000

Procedure code	Care Plan Task Code
Troccaure code	CP2015
	CP2005
	CP2075
	CP2135
S5151	CP2140
	CP2085
	CP2030
	CP2080
	CP2020
	CP2000
	CP2015
	CP2045
	CP2050
S5125	CP2055
33123	CP2060
	CP2135
	CP2040
	CP2065
	CP2090
	CP2070
	CP2020
	CP2000
	CP2015
	CP2045
	CP2050
S5150	CP2055
3323	CP2060
	CP2135
	CP2040
	CP2065
	CP2090
	CP2070



Survey/Observed Changes Question

Code	Task Description	
SQ1000	Did the member's health or illness worsen since your last visit?	
SQ1005	Did you notice or were you told about any safety risks in the home today?	
SQ1010	Does the member have any problems taking their medication?	
SQ1015	Has the member been admitted to the hospital or emergency room since the last visit?	
SQ1020	Has the member fallen since the last visit?	
SQ1025	Is the member looking or acting different than they usually do?	

Pre-Billing Validation

Pre-billing checks are performed in the CareBridge system to ensure that clean claims are generated. If validation errors are present in response files or appointment error files, they must be resolved by the agency or vendor prior to claim generation.

A full list of CareBridge Pre-Billing Validations can be found under **Technical Specifications for Third-Party Vendors > Pre-Billing Validation Errors**